

Fikirie Abebe

Full Stack Web Application Developer

📍 Malden, Massachusetts, United States
📞 +16175057766
✉ fikiirieabebe2019@gmail.com
🌐 fikirie21.com/
🌐 github.com/Fikirie21

SUMMARY

A Full Stack Web Application Developer since 2023, skilled in creating and managing comprehensive web solutions. Transitioned from a certified IT Support Specialist background with extensive experience in Windows installation, computer deployment, hardware/software troubleshooting, Active Directory, and Office 365. Proficient in ITIL practices and experienced with the Spiceworks and ServiceNow Ticketing Systems. Additionally, a skilled construction engineer with strong project management and problem-solving abilities developed during my tenure as a Site Engineer.

WORK EXPERIENCE

2023-Current

Full Stack Web Application Developer

🏢 Self Employed
📍 United States

- *Developed and managed comprehensive web applications focusing on user experience, scalability, and performance.
- *Utilized front-end technologies such as JavaScript, React, HTML, CSS, and Bootstrap.
- *Leveraged back-end technologies including Node.js, Express, MySQL, and MongoDB to create robust server-side solutions.
- *Managed source control using Git and GitHub for versioning and collaboration.

January 2022-August 2023

LAB IT SUPPORT

🏢 Takeda Pharmaceuticals
📍 Cambridge, Massachusetts, United States

- * Installed, maintained, managed, and troubleshot Windows 10 and Mac OS workstations, including peripheral devices such as printers and conference equipment, and applications like Office 365, Google Apps, and Adobe products.
- * Diagnosed system hardware, software, and operator problems.
- * Connected and disconnected lab instruments with computers.
- * Created and processed tickets using the ServiceNow Ticketing System, consulting the Knowledge Base before escalating complex tickets.

June 2020-December 2021

Desktop Support Specialist

🏢 MACIR Career Center

📍 Boston, Massachusetts, United States

* Installed, maintained, managed, and troubleshot Windows 10 and Mac OS workstations, including peripheral devices such as printers and conference equipment, and applications like Office 365, Google Apps, and Adobe products.

* Maintained and troubleshot local area networks for connections involving Wi-Fi, LAN, WAN, VPN, DNS, and VoIP network issues.

* Provided clients with up-to-date status on all issues, including hardware and software updates.

* Created, deleted, and maintained user system accounts and passwords in Active Directory, Google Admin, phone systems, and Office 365.

* Created and processed tickets using the Spiceworks Ticketing System, consulting the Knowledge Base before escalating complex tickets.

EDUCATION

2021-Current

Associate Degree in Computer Science

🏠 Bunker Hill Community college

📍 Boston, Massachusetts, United States

Expected Graduation: June 2025

Associate Degree in Computer Science

- Computer Science

2010-2015

B.Sc. degree in Civil Engineering

🏠 Mekelle University

📍 Addis Ababa, Ethiopia

Mekelle University, Mekelle, Ethiopia June 2015

Civil Engineering

- Civil Engineering

SKILLS

Computer Science

Bootstrap

CSS (Cascading Style Sheet)

Git

GitHub

HTML (HyperText Markup Language)

JavaScript

MongoDB

MySQL

Node.js

React.js

Source Code/Configuration Management (SCM)

User Interface/Experience (UI/UX)

Internet Application

Web Programming

Adobe Product Family

Consulting

Google Apps

Knowledge Base

Mac Operating System

Printers

Microsoft Windows Operating System

Computer Workstations

Technical Support

ServiceNow

Systems Hardware

Microsoft Active Directory

Desktop Administration

DNS (Domain Name System)

Local Area Network (LAN)

VoIP (Voice over IP)

VPN (Virtual Private Network)

Wi-Fi Civil Engineering Apache Application Programming Interface (API) CompTIA -
Computing Technology Industry Association Construction Engineering Customer Support/Service
ITIL (IT Infrastructure Library) Java jQuery JSON Operating Systems Biotech and Pharmaceutical
PHP Scripting Language (PHP Hypertext Preprocessor) Problem Solving Skills Project/Program Management
REST (Representational State Transfer) Software Administration Systems Administration/Management
Identify Issues XHTML (EXtensible HTML) XML (EXtensible Markup Language) Express.js
Microsoft Windows System Administration Peripheral Hardware Network Administration/Management
Network Connectivity Wireless LAN User Account Administration Systems Maintenance Google Directory
Wide Area Network (WAN) Computer Hardware ECMAScript JSX

CERTIFICATIONS

Google IT Support Professional Certificate, Boston, MA

Certificate in Full Stack Web Development Evangadi Networks

I earned my Certificate in Full Stack Web Development from Evangadi Networks. This comprehensive bootcamp provided in-depth training in HTML, CSS, JavaScript, React, Node.js, MySQL, GitHub, Bootstrap, jQuery, and other web development frameworks and libraries. The hands-on curriculum and expert mentorship equipped me with the skills to build dynamic, full-stack web applications.

evangadi.com

LANGUAGES

English - Advanced